

Parking at the Scillonian Premier Car Park is a great and convenient way to start your holiday located 2 mins walk from the Quay.

Directions

From the main A30:

- Upon reaching Penzance, drive past the railway, bus station and past the large carpark on the left-hand side.
- Continue along and you will cross the Ross Bridge, towards the quay area, onto Battery Road.
- Continue to slowly drive past the corner of The Dolphin Tavern and take the right hand turning onto Coinage Hall Street.
- On the right hand side there is a gravel car parking area (TR18 4AY)
- You have reached our Premier Parking site.

From Land's End Direction:

- Upon reaching Penzance Promenade (from Newlyn) drive past the Queen's Hotel on the left hand side.
- Continue along Western Promenade Road and you will take the left hand turning and then take a right turning, past The Yacht Inn.
- Continue slowly past the pub and the disused Penzance Gallery building.
- On the left-hand side there is a gravel car parking area (TR18 4AY)
- You have reached our Premier Parking site.

How it works - Outbound journey

- We will contact you prior to travel to arrange an agreed time slot with you for parking your car.
- A Member of staff will meet you and direct you where to park your car.
- You will be given directions for a two-minute walk to the quay.
- On the Day of travel only contact number is our Weighbridge office 01736 334232.

How it works - Return journey

- On your return to Penzance the P&R staff will have opened the car park car collection.
- The member of staff will be at the front of the quay for any questions etc.
- At some point you will be able to enter the quay with your car to collect your luggage.

Opening hours

Outward:

- The Car Park will be open in the mornings for your arrival, whilst check in is open.
- You will have an agreed time slot for parking and a member of staff will be there to welcome you.

Return:

- The Car Park will be open for arrival time of the ship at Penzance.

Car parking prices

- Please visit our website for up-to-date information on car parking prices.
- Parking must be booked at least 48 hours in advance.
- We only accept bookings for cars & vehicles under 5.2 m please contact our Travel Centre before booking on 01736 334220 for clarification.

If you wish to discuss any aspect of our parking service, please call our Travel Centre on 01736 334220 or email: sales@islesofscilly-travel.co.uk

Terms and conditions

TERMS

The terms “you” and “your” refer to the person who makes the booking via our travel centres and website.

CAR PARKING

The booking confirmation is valid for the dates and price shown for car parking during the stated period and is only valid with Isles of Scilly Travel. It is non-transferable.

The tariff charge applied is that at the time of booking.

When you enter the car park it is important that you follow the instructions issued at the time of entry and park in the designated space given to you by the attendant.

When you have parked your vehicle, it is your responsibility to ensure that you:

- Lock your vehicle securely.
- Fully close all the windows.
- Apply your handbrake correctly.
- Engage any steering lock, alarm or immobiliser.
- Not leave any person or animals within your vehicle.
- Ensure that your possessions are not left on display.

Isles of Scilly Travel cannot be held responsible for any loss or damage occurring to your vehicle or possessions resulting from your failure to carry out the above. You must comply with all directional signage and other instructions given to you when in the car park.

If you arrive at the car park with camping equipment or luggage, you will be charged for the transportation of these items to the quay.

You must drive carefully and responsibly in the car park and ensure that children and animals are always supervised.

ISLES OF SCILLY TRAVEL DOES NOT ACCEPT LIABILITY FOR:

- Damage to your vehicle (whether caused accidentally or by vandalism).
- Theft of/from your vehicle whilst the vehicle is in the car park.
- Please remember you are responsible for removing all your luggage/belongings from our transport at the quay/car park.

For your protection, we would advise customers to take a series of clear photographs of the vehicle when dropping it off at the car park; as the onus will be on you to prove the vehicles condition at the time it was left in our care.

Without photographic evidence, we cannot accept claims for damage.

CAR PARKING PRICING POLICY

If your actual entry and exit time changes from your specified booking and as a result your actual time in the car park runs into another 24 hours over and above the period booked, you will be liable for any additional days parking. In the case of weather disruption, we will not apply an additional charge.

CANCELLATIONS OR CHANGES TO PRE-BOOKINGS FOR CAR PARKING

Should you wish to cancel your booking or part of it, you must do so by calling Isles of Scilly Travel on 01736 334220

If you cancel your booking more than 2 weeks before your departure date, you will receive a full refund minus any costs incurred, plus a £5.00 administration fee.

For cancellations made 2 weeks or less, no refunds will be provided.

FORCE MAJEURE

Isles of Scilly Travel does not accept liability for any cancellation, curtailment or otherwise caused by reason of war, or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural and nuclear disaster, fire, adverse weather conditions or technical problems due to transport, closure or congestion of airports, cancellation or changes of schedules of airlines, and all similar events beyond its control.